1. BACKGROUND

Section 17(4) of the FAIS Act requires that:

“A compliance officer or, in the absence of such officer, the authorised financial services provider concerned, must submit reports to the registrar in the manner and regarding the matters, as from time to time determined by the registrar by notice in the Gazette for different categories of compliance officers, after consultation with the Advisory Committee.”

The Compliance Reports for 2011 were published on 16 May 2010 in the Government Gazette as the following Board Notices:

- 84 of 2011 Category I without a Compliance Officer
- 85 of 2011 Category I with a Compliance Officer (as amended by BN102 of2011)
- 86 of 2011 Category II and IIA FSPs
- 87 of 2011 Interim Category IIA
- 88 of 2011 Category II FSPs
- 89 of 2011 Bi-Annual report for Category III FSPs
- 90 of 2011 Category IV FSPs
- 91 of 2011 Foreign FSPs
- 92 of 2011 FSPs changing Compliance Officers (CO Handover report)
- 93 of 2011 FSPs without a Compliance Officer who have appointed a Compliance Officer (KI / Sole Proprietor Handover report)
2. GENERAL

The reporting dates for the 2011 Compliance Reports are as follows:

<table>
<thead>
<tr>
<th>Type of FSP</th>
<th>Reporting date</th>
<th>Submission date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Category I with a Compliance Officer</td>
<td>31 May 2011</td>
<td>15 August 2011</td>
</tr>
<tr>
<td>Category I without a Compliance Officer</td>
<td>31 December 2011</td>
<td>28 February 2012</td>
</tr>
<tr>
<td>Category II</td>
<td>31 August 2011</td>
<td>31 October 2011</td>
</tr>
<tr>
<td>Category IIA Annual Report</td>
<td>31 May 2011</td>
<td>30 June 2011</td>
</tr>
<tr>
<td>Category IIA Interim Report</td>
<td>31 August 2011</td>
<td>31 September 2011</td>
</tr>
<tr>
<td>Category III Bi-Annual Report</td>
<td>30 June 2011</td>
<td>31 July 2011</td>
</tr>
<tr>
<td>Category IV</td>
<td>31 August 2011</td>
<td>31 October 2011</td>
</tr>
<tr>
<td>Foreign FSPs</td>
<td>31 August 2011</td>
<td>31 October 2011</td>
</tr>
<tr>
<td>CO Handover Report</td>
<td>CO resignation date</td>
<td>Within 1 month of resignation</td>
</tr>
<tr>
<td>KI / Sole Proprietor Handover Report</td>
<td>CO appointment date</td>
<td>Within 1 month of appointment</td>
</tr>
</tbody>
</table>

In the case where an entity is authorised for more than one category, only one annual report needs to be submitted. Please note that the FSP in respect of Category I, II, IIA and III will need to submit the report that applies to the highest category that appears on the license. For example an FSP that is:

- licensed for Category I and II only needs to submit the Category II report
- only licensed as a Category IV FSP, only the Category IV report must be submitted.

The handover report does not need to be submitted if the FSP appoints another compliance officer from the same compliance practice. In the case where an FSP that did not have a compliance officer, appoints a compliance officer, the handover report must be submitted by the key individual or the sole proprietor. In the case where a profile change is requested to change the compliance officer on our system, the handover report must be submitted at the same time, if it was not done electronically.

The hardcopy reports are published on our website:

- Go to www.fsb.co.za
- Click on “FAIS” in the top right hand corner
- Under the heading “Supervision Department” select the third option which is “Compliance Reports”
- Select “2011 compliance Reports”
Please note that reports can only be submitted after the reporting date.

The Compliance Report may only be submitted either in hardcopy format or online. All FSPs are encouraged to make use of the online submission to speed up the process. In the case of hardcopy submissions, the Registrar only accepts completed reports from FSP’s using the Board Notice that are posted, couriered or hand delivered to the FSB’s offices.

**Note:** No other hardcopy format will be accepted and no faxed or e-mailed copies of reports will be accepted:

### 3. ONLINE SUBMISSION

The online system allows users to submit their compliance reports and financial statements electronically by way of the FSB website. The online submission is the preferred method of submission for all compliance reports.

A copy of the [user guide](#) for the Compliance Report online system can be obtained on the FSB website and provides a step by step guide on how to:

- register for the programme
- complete the compliance report
- upload your attachments
- validate the report
- submit the report and
- obtain a copy of the report for your records

To obtain a copy of the user guide:

- go to [www.fsb.co.za](http://www.fsb.co.za)
- Click on FAIS in the top right hand corner
- Under the heading “Supervision Department” click on the fifth option which reads “FAIS Compliance Report online user guide”

Please remember to retain a copy of the report for your own records. Should you require a copy of the report after it has been submitted to this Office, it can be requested on the online submission system under “Query FSP detail”. A copy of the report will then be e-mailed to the e-mail address used to log onto the online reporting system.

Due to high volumes of reports being submitted at the end of each submission period, you are encouraged to attempt to submit the reports before the end of the submission period. Past experience has indicated that the electronic submission system may become slower over the last three days of the submission period due to the volumes of last minute submissions.
Please note the **no extensions** for submission of compliance reports will be given. In terms of section 41(2) (a) of the FAIS Act a penalty for late submission may be charged.

4. **QUERIES**

You may direct any telephonic queries to the FSB’s call centre at 0800110443 or 0800202087 or alternatively you can send an e-mail to the applicable e-mail address listed below:

- Compliance report related queries for Category I FSPs [Faiscomp1@fsb.co.za](mailto:Faiscomp1@fsb.co.za)
- Compliance report related queries for Category II FSPs [Faiscomp2@fsb.co.za](mailto:Faiscomp2@fsb.co.za)
- Compliance report related queries for Category IIA FSPs [Faiscomp3@fsb.co.za](mailto:Faiscomp3@fsb.co.za)
- Compliance report related queries for Category III FSPs [Faiscomp4@fsb.co.za](mailto:Faiscomp4@fsb.co.za)
- Compliance report related queries for Category IV FSPs [Faiscomp4@fsb.co.za](mailto:Faiscomp4@fsb.co.za)

**REGISTRAR OF FINANCIAL SERVICES PROVIDERS**