

BOARD NOTICE 105 OF 2008**FINANCIAL SERVICES BOARD****FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT, 2002
(ACT NO. 37 OF 2002)****DETERMINATION OF QUALIFYING CRITERIA AND QUALIFICATIONS FOR
FINANCIAL SERVICES PROVIDERS, 2008**

I, DUBE PHINEAS TSHIDI, the Registrar of Financial Services Providers, after consultation with the Advisory Committee on Financial Services Providers, hereby under the definition of "qualifying criteria" in paragraph 1(1) and paragraph 5 of the Determination of Fit and Proper Requirements for Financial Services Providers, 2008, determine the qualifying criteria and qualifications for financial services providers as set out in the Schedule.



DP TSHIDI

Registrar of Financial Services Providers

SCHEDULE

DETERMINATION OF QUALIFYING CRITERIA AND QUALIFICATIONS FOR FINANCIAL SERVICES PROVIDERS, 2008

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PART I: DEFINITIONS

1. In this Schedule:-

“the Act” means the Financial Advisory and Intermediary Services Act, 2002, including, unless the context indicates otherwise, any measure referred to in the definition of “this Act” in section 1(1) of the Act; and

any word or expression to which a meaning has been assigned in the Act and in the Determination of Fit and Proper Requirements for Financial Services Providers, 2008, shall have that meaning, and, unless the context otherwise indicates –

“accredited training provider” means a provider of occupational learning programmes;

“entry level qualification” means a qualification obtained on or by the date of first appointment, and is normally at a lower level than the required full qualification;

“full qualifications” means a qualification that is appropriate to a specific category or subcategory of financial products;

“generic qualification” means a qualification that addresses knowledge, skills and competence that are broadly applicable to the financial services industry, without addressing any specific type of narrow specialisation relating to a specific subcategory;

“institutions of higher education” means institutions, whether public or private, that is accredited by the Council for Higher Education to provide learning programmes at the higher education level;

“learning” the acquisition of knowledge, understanding, values, skills, competence and/or experience through a range of formal and/or informal activities and/or processes aimed at achieving a specific learning objective.;

“professional programme and/or qualification” means a learning programme and/or qualification offered by a professional body (voluntary or statutory) for the purposes of providing specialised knowledge in a specific field of the financial services industry;

“specific qualification” means a qualification that addresses specific and/or specialised knowledge, skills and competence that is applicable to the financial services industry, and may address a specific type of specialisation and/or subcategory in the financial services industry;

PART II: QUALIFYING CRITERIA

2. (1) The purpose of the qualifying criteria is to provide the criteria against which the regulatory examinations will be set, and against which any proposed qualification(s) will be evaluated and considered for recognition by the Registrar.
- (2) The qualifying criteria applicable to the regulatory examinations are published in Annexure 1 of this Determination.

PART III: QUALIFICATIONS

3. (1) Qualifications will be approved based on the extent to which the qualification addresses the qualifying criteria that had been approved and published by the Registrar.
- (2) Applications for approval of a qualification must be submitted in the prescribed format as published by the Registrar, will be evaluated against the qualifying criteria for the applicable regulated function, category or subcategory, and will, upon approval, be added to the list of recognised qualifications.
- (3) The following types of qualifications will be considered for recognition:
 - (a) A qualification that is registered by SAQA;
 - (b) an extracurricular specialist programme offered at a post-graduate level by an Institution of Higher Education;
 - (c) an industry or professional programme offered through a professional body recognised by the Registrar or an accredited provider; or

- (d) a foreign qualification similar to qualifications in paragraph (a) to (c) above.
- (4) Subject to the requirements of part V of the Determination of Fit and Proper Requirements for Financial Services Providers, 2008, qualifications will be approved in terms of the requirements in the case of-
- (a) "full qualifications", for category I purposes;
 - (b) "entry level" qualifications, for category II, IIA and/or III; or
 - (c) "full qualifications", for category II, IIA and/or III.
- (5) The list of recognised qualifications will distinguish between the applicable recognition that is given to each qualification, and will indicate the following types of recognition:
- (a) generic qualifications recognised for qualification purposes for sole proprietors, key individuals and/or representatives in category I FSPs, where the regulatory examinations at levels one and two are also required;
 - (b) generic qualifications recognised for entry level qualification purposes for sole proprietors, key individuals and/or representatives in category II, IIA and/or III FSPs, where the regulatory examinations at levels one and two are also required;
 - (c) generic qualifications recognised for entry level qualification and/or qualification requirement purposes for sole proprietors, key individuals and/or representatives in specific subcategories or category II, IIA and/or III FSPs, where the regulatory examinations at levels one and two are also required;
 - (d) specific qualifications recognised for entry level qualification and/or qualification requirement purposes for sole proprietors, key individuals and/or representatives in specific subcategories of category II, IIA and/or III FSPs, where the regulatory examination at level one is not required;
 - (e) specific qualifications recognised for entry level qualification and/or qualification requirement purposes for sole proprietors, key individuals and/or representatives in specific subcategories of category II, IIA and/or III FSPs, where the regulatory examination at level two is not required;
- (6) Generic qualifications must meet the following criteria:
- (a) The qualification must be approved by the Registrar as a generic qualification for meeting the entry level qualification and/or qualification requirements in respect of category I, II, IIA and/or III;
 - (b) the generic qualification must be completed in full;

- (c) the individual must have successfully completed a minimum of three different subjects or modules that appear in the appropriate subject list, as set out in paragraph 4 of this Determination: Provided that at Certificate and Diploma level, the qualification must contain at least three of these subjects with at least one of the subjects in the field of commerce, and where a certificate or diploma has major subjects, at least one must be a major subject (final year level); and
 - (d) at Degree level at least one of the subjects must be in the field of commerce and of the three subjects at least one must be a major subject (final year level).
- (7) With reference to the transitional requirements, as published in Part X of the Determination of Fit and Proper Requirements for Financial Services Providers, 2008, the specific qualifications must meet the following criteria:
- (a) (i) the qualification was assessed against the qualifying criteria for a specific Category and/or subcategory; and
 - (ii) where the qualification contains a fundamental, core and elective component, the fundamental, core and elective component of the qualification corresponds with at least eighty percent (80%) of the qualifying criteria for the specific Category and/or subcategory; or
 - (b) the qualification corresponds with at least eighty percent (80%) of the qualifying criteria for the specific Category and/or subcategory.
- (8) With reference to post-transitional requirements, as published in Part V of the Determination of Fit and Proper Requirements for Financial Services Providers, 2008, the specific qualifications must meet the following criteria:
- (a) (i) The qualification was assessed against the qualifying criteria for a specific Category and/or subcategory; and
 - (ii) where the qualifications contains a fundamental, core and elective component, the fundamental, core and elective component of the qualification corresponds fully with the qualifying criteria for the specific Category and/or subcategory; or
 - (b) the qualification corresponds fully with the qualifying criteria for the specific Category and/or subcategory.
- (9) The list of recognised qualifications applies to all applicants, key individuals and representatives, in accordance with the Category or subcategory he or she renders financial services in.

PART IV: LIST OF APPROPRIATE SUBJECTS

4. The following subjects are deemed to meet the requirements for appropriateness, and will be used in combination with the list of generic qualifications as approved by the Registrar.

Category I	Category II and IIA	Category III
Accounting	Accounting	Accounting
Actuarial Science	Actuarial Science	Actuarial science
Agricultural economics	Agricultural economics	Applied Mathematics
Applied Mathematics	Applied Mathematics	Applied Statistics
Applied Statistics	Applied Statistics	Auditing
Auditing	Auditing	Business economics
Banking	Banking	Business Environment
Business Economics	Business Economics	Business Finance
Business Finance	Business Finance	Business information systems
Business Management	Business Management	Business Integration
Commercial law	Commercial law	Business Management
Companies law	Companies law	Commercial law
Consumer behaviour	Consumer behaviour	Consumer behaviour
Corporate Finance	Corporate Finance	Companies law
Econometrics	Econometrics	Computer architecture
Economics	Economics	Corporate Finance
Estate and trust law	Estate and trust law	Econometrics
Finance	Finance	Economics
Financial Accounting	Financial Accounting	Estate and trust law
Financial analysis	Financial analysis	Finance
Financial Management	Financial Management	Financial Accounting
Financial planning	Financial planning	Financial analysis
Financial/ Securities Markets	Financial/ Securities Markets	Financial Management
Insurance	Insurance	Financial/ Securities Markets
Interpretation of Statutes	Interpretation of Statutes	Interpretation of Statutes
Investment or Portfolio Management	Investment or Portfolio Management	Informatics
Law of contract or delict	Law of contract or delict	Information Technology Architecture
Management Accounting	Management Accounting	Information Technology Enterprise
Mathematical Statistics	Mathematical Statistics	Insurance
Mathematics	Mathematics	Investment
Marketing	Marketing	Law of contract or delict
Mercantile law	Mercantile law	Legal Environment

Category I	Category II and IIA	Category III
Portfolio Management	Portfolio Management	Management Accounting
Risk management	Risk management	Mathematics
Statistics or analytical techniques	Statistics or analytical techniques	Marketing
Strategic Management	Strategic Management	Mercantile law
Taxation	Taxation	Network administration
Taxation law	Taxation law	Process Management (Process Modelling and Control)
Wealth management	Wealth management	Programming
		Risk Management
		Services Marketing
		Statistics
		Strategic Communication Management Skills
		Strategic management
		Strategic Marketing
		Strategy
		Taxation
		Taxation law
		Wealth management

PART V: MAINTENANCE OF QUALIFYING CRITERIA AND LIST OF RECOGNISED QUALIFICATIONS

5. The Registrar will from time to time, after consultation with the Advisory Committee, publish an updated version of this Schedule and / or its Annexures, by notice in the *Gazette*.

PART VI: LIST OF QUALIFYING CRITERIA AND LIST OF RECOGNISED QUALIFICATIONS

6. (1) The list of recognised qualifying criteria will be published as part of Annexure 1 to this Determination.
- (2) The list of recognised qualifications will be published by the Registrar after consultation with the Advisory Committee as part of the Annexures to this Determination.
- (3) The use of the abbreviation "G" in relation to a qualification on the list of recognised qualifications indicates that it is recognised as a generic qualification for a specific subcategory, and still requires the relevant regulatory examination at second level to be completed.

- (4) The use of the abbreviation "S" in relation to a qualification on the list of recognised qualifications indicates that it is recognised as a specific qualification for a specific subcategory, and does not require the relevant regulatory examination at second level to be completed in relation to the transitional requirements.
- (5) The use of the abbreviation "SP" in relation to a qualification on the list of recognised qualifications indicates that it is recognised as a specific qualification for a specific subcategory, and does not require the relevant regulatory examination at second level to be completed in relation to the post-transitional requirements.

PART VII: MISCELLANEOUS

Short title and commencement

7. This Determination is called the Determination of Qualifying Criteria and Qualifications for Financial Services Providers, Number 1 of 2008, and comes into operation on date of publication thereof in the *Gazette*.

Annexures to the Determination of Qualifying Criteria and Qualifications for Financial Services Providers, 2008

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Section 1: RE 1: First Level Regulatory Examination: Applicants And/Or Key Individuals In Category I, II, IIA and III

- (1) The first level regulatory examination will be developed taking into account that applicants and key individuals are required to understand the FAIS Act, the FIC Act, and the subordinate legislation to the FAIS Act that applies to the category or subcategory they are authorised, approved or appointed for;
- (2) Applicants and key individuals are required to complete a regulatory examination that addresses the legal obligation and liabilities that they are accountable for in terms of the FAIS Act;
- (3) This legislative based examination will be known as the first level regulatory examination;
- (4) The qualifying criteria listed here will be used by the examination bodies to set the first level regulatory examination, and serve as the criteria against which qualifications will be evaluated for inclusion on the list of recognised qualifications;
- (5) All applicants and key individuals performing financial services in relation to category I, II, IIA and III are required to complete the first level regulatory examination, based on the following qualifying criteria:

No.	Task	Knowledge Criteria	Skill Criteria
1.	Describe the role of the key individual in terms of the FAIS Act.	Describe the roles and responsibilities of key individuals as defined in the FAIS Act. Explain the requirements for licensing by the FSB for the role of the key individual. Describe what the key individual's management responsibility entails regarding the regulated functions of the FSP.	Perform the necessary management and oversight functions regarding their functioning within the FSP.
		Describe what the honesty and integrity requirements are for a key individual.	Check whether a potential/current key individual meets the requirements regarding honesty and integrity.
		Explain what the implications are for the key individual if a key individual's personal situation changes and he/she is no longer fit and proper. (Refers to honesty and integrity requirement.)	Take the appropriate action where a potential/current key individual does not meet the requirements regarding honesty and integrity.
		Explain what the implications are for the FSP if a key individual's personal situation changes and he/she is no longer fit and proper. (Refers to honesty and integrity requirement.)	
		Explain the competence/qualification requirements that a key individual needs to meet.	Check, where applicable, whether a potential/current key individual meets the competence/qualification requirements.

No.	Task	Knowledge Criteria	Skill Criteria
		<p>Explain the experience requirements that the key individual must meet.</p> <p>Explain what management responsibilities should be carried out by a key individual.</p> <p>Explain when an individual can commence acting as a key individual.</p>	<p>Check, where applicable, whether a potential key individual meets the experience requirements.</p> <p>Oversee the implementation of processes and controls to ensure the sufficient management and oversight of the financial services rendered.</p>
2.	Describe the role of the representative in terms of the FAIS Act.	<p>Describe the roles and responsibilities of representatives as defined in the FAIS Act.</p> <p>Explain the requirements for licensing by the FSB for the role of the representative.</p> <p>Explain when an individual is obliged to be registered as a representative in terms of FAIS.</p> <p>Explain the fit and proper requirements that apply to the representatives.</p> <p>Discuss the purpose of the register of representatives.</p> <p>Explain the qualification requirements for representatives.</p>	<p>Verify that the FSP maintains a register of representatives in accordance to the FAIS requirements.</p>
3.	Manage and oversee the appointment of representatives.	<p>Describe the Fit and Proper requirements that apply to representatives in terms of the legislation.</p>	<p>Verify that the necessary HR processes are developed/amended to enable the FSP to check, at recruitment stage, whether a potential representative meets at least the entry level Fit and Proper requirements.</p>
4.	Manage the rendering of services under supervision.	<p>Explain what recruitment and appointment procedures have to be implemented when appointing representatives.</p> <p>Explain when representatives can act under supervision.</p> <p>Describe the supervision requirements that must be in place when representatives act under supervision.</p>	<p>Confirm that there are enough role-players (key individuals/ representatives) that meet the criteria and can act as supervisors.</p> <p>Ensure that the supervisors understand their roles and have the capacity to carry this out.</p> <p>Verify that there are levels of supervision in place to</p>

No.	Task	Knowledge Criteria	Skill Criteria
			<p>oversee the representatives.</p> <p>Perform the necessary management and oversight functions regarding the representatives that are overseen by you.</p>
5.	<p>Manage and oversee the ongoing development/ employment of representatives.</p>	<p>Explain the disclosure requirements that representatives are responsible for.</p> <p>Describe the implications of Section 8 and Section 13 of the Act, and what this means in terms of training and development of representatives.</p>	<p>Check that disclosures are adequate to enable client's ability to make an informed decision.</p> <p>Verify that the processes are documented to ensure that records are kept of training programmes attended, including continued educational training for your key individuals and representatives.</p> <p>Implement and maintain a documented process to ensure that all representatives are trained, competent and will provide financial services on behalf of the FSP efficiently, honestly and fairly.</p> <p>Check that there are training processes in place to provide representatives with information and skills regarding:</p> <ul style="list-style-type: none"> • Processes • Systems • Products • Services • Compliance requirements • Regulatory requirements <p>when rendering financial services.</p>
6.	<p>Debar representatives that have been found to act fraudulently, or committed any other act that gives rise to debarment.</p>	<p>Describe the implications if a representative does not meet all the requirements in terms of Fit and Proper by the relevant date.</p> <p>Discuss the purpose of debarment.</p> <p>Describe when the debarment of a representative should take place.</p>	<p>Check that the necessary HR processes are developed/amended to enable the FSP to check at regular intervals, whether a representative is making the required progress regarding reaching all the Fit and Proper requirements as it applies to his/her appointment conditions.</p> <p>Check that the employment/ mandatory agreement with representatives include the reasons for possible debarment.</p> <p>Confirm that all role players in the FSP are informed about:</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<p>Discuss how the debarment of a representative should take place.</p> <p>Explain the actions a representative may take that would give rise to debarment procedures.</p> <p>Describe the ramifications for a FSP if it debars a representative unfairly.</p> <p>Explain the processes that should be followed before a representative is debarred.</p> <p>Explain the process and timeframe to notify the Registrar that a representative has been debarred.</p>	<ul style="list-style-type: none"> • The reasons why debarment would be considered, • The process that would be followed in such instances, • Any recourse a representative may have. <p>Verify that the FSP's HR and disciplinary code has been amended to provide for debarment procedures.</p>
7.	Awareness of the regulatory environment in which the FSP functions.	<p>Describe the Act and requirements thereof.</p> <p>Explain in general which department and/or contact person(s) at the Regulator's office should be contacted with regards to the maintenance of a FSP license.</p> <p>Explain what format of communication with the Regulator is required.</p> <p>Explain what processes are required to remain updated with regards to other legislation, amendments, updates and requirements published that will affect the FSP.</p> <p>Describe the implication for a FSP if the Registrar publishes a notice regarding an "undesirable business practice".</p>	<p>Verify that there are internal processes and procedures that are followed when a representative is debarred.</p> <p>Verify that there are internal processes and procedures that are followed to inform the Registrar when a representative is debarred.</p> <p>Check that the compliance officer performs monitoring procedures on all cases where representatives are debarred.</p> <p>Interact with the regulator when and where required.</p> <p>Check that there are processes in place to check whether the Registrar has published notices regarding "undesirable business practices".</p>

No.	Task	Knowledge Criteria	Skill Criteria
8.	Awareness of the specific obligations in terms of the relevant Code of Conduct and other subordinate legislation.	<p>Explain the obligations and requirements when client funds or premiums are received.</p> <p>Describe the requirements regarding the development, amendments, approval and use of specimen mandates.</p> <p>Describe the obligations and requirements regarding the use of nominee companies.</p>	<p>Verify that there are processes in place to ensure that the business is informed about "undesirable business practices" and that they cease any such actions.</p> <p>Confirm that there is a separate bank account with a registered bank into which client monies are deposited.</p> <p>Verify that all specimen mandates are approved by the FSB before it is utilised.</p>
		<p>Check that any nominee companies used have been approved by the FSB in terms of the nominee policy.</p>	<p>Confirm that the reports in terms of the nominee company are provided timeously to the FSB.</p>
		<p>Check that disclosures are adequate to enable client's ability to make an informed decision.</p>	
		<p>Discuss how to ensure transparency and manage conflict of interests.</p>	
		<p>Distinguish between actions regarded as advice and intermediary services in terms of the Act.</p>	
		<p>Describe the concept of ethical conduct in the financial services environment.</p>	
		<p>Discuss the impact and requirements regarding the disclosure rules on the FSP.</p>	<p>Apply the requirements of the General Code of Conduct.</p>
		<p>Discuss the effect of disclosure requirements on commission is explained with reference to line of business and specific product/policy.</p>	
		<p>Describe the disclosure requirements regarding the FSP, product suppliers, product suppliers acting as FSPs and financial services.</p>	<p>Apply disclosure requirements in terms of financial products.</p>
		<p>Explain the manner in which complaints are to be handled by the industry with reference to the FAIS General Code of Conduct.</p>	<p>Verify that complaints procedures and processes are in place.</p>
		<p>Explain the steps that must be taken by a FSP/</p>	

No.	Task	Knowledge Criteria	Skill Criteria
		<p>representatives when providing advice. Explain the provisions of the General Code relating to:</p> <ul style="list-style-type: none"> • custody, • complaints, • risk management, • insurance, • advertising and • termination. 	
9.	Oversee and manage the compliance functions as required by the FAIS Act.	<p>Explain the requirements for approval of a Compliance Officer by the Registrar. Describe the role and function of a Compliance Officer.</p> <p>Explain why it is important for the Compliance Officer to be/act independent from the management of the FSP.</p> <p>Explain why it is important for the Compliance Officer to be able to avoid conflicts of interest regarding the execution of their duties. Explain what internal audit and control functions are required to enable the CO to function in a manner ensuring that no actual or potential conflicts of interests arise as regards the duties and functions of other employees. Demonstrate understanding of the content of the compliance report in order to be able to sign it off.</p>	<p>Check that the CO is approved by the Registrar.</p> <p>Replace the intended CO if he/she does not have the required approval of the Registrar.</p> <p>Confirm that the compliance practice has sufficient resources to provide a proper compliance service, where an outsourced compliance practice is used.</p> <p>Confirm that the CO / compliance practice can function objectively and sufficiently independent of the FSP.</p> <p>Verify that any internal compliance function is staffed and equipped to provide a proper compliance service.</p> <p>Manage potential conflict of interest where management is also responsible for the compliance function, i.e. a sole proprietor.</p> <p>Implement internal audit and control functions to enable the CO to function in a manner ensuring that no actual or potential conflicts of interests arise as regards the duties and functions of other employees.</p> <p>Verify that the FSP has procedures in place to monitor the compliance of supervisors with the requirements as set out in the relevant Determination.</p> <p>Check that the compliance officer performs</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<p>Explain what the compliance function requirements are within the FSP.</p>	<p>monitoring procedures on rendering of services under supervision. Establish the compliance function within the FSP.</p>
10.	<p>Maintain the license of the FSP including the management of the licensing conditions.</p>	<p>Explain the impact of licensing conditions on an FSP. Explain what the implication is for a FSP if a key individual leaves the employ of the FSP. Explain what levies are payable to the Registrar and when should this be paid. Describe what civil remedies and penalties the Registrar may impose under FAIS. Describe what actions will lead to the Registrar imposing civil remedies and penalties under FAIS. Explain what changes must be reported. Explain what licensing conditions regarding products and services must be met. Describe the implications for the FSP if the licensing conditions regarding products and services are not met.</p>	<p>Confirm that the compliance officer found any instances of non-compliance that this is addressed and rectified. Confirm that the CO performs monitoring procedures on rendering of financial services within the limitations on categories and subcategories for which the license is issued. Manage the licensing conditions. Confirm that all role-players are informed and able to execute their duties. Verify that there are processes in place to pay the levies, and that this is done within the correct timeframes. Confirm that the Registrar is informed within 15 days of any changes to the FSP licensing details. Confirm that the FSP has procedures in place to ensure that it can comply with condition 1 of the licensing conditions that requires the FSP to update its business information as provided during applications within 15 days of any change occurring. Verify that if the FSP changes the name of the financial services business (as reflected on the license concerned) that FSP obtains prior approval from the Registrar in compliance with condition 4 of the licensing conditions.</p>

No.	Task	Knowledge Criteria	Skill Criteria
11.	Take the necessary action if the FSP voluntarily lapses its license.	<p>Describe the implications for a FSP if the Registrar publishes a notice regarding an undesirable business practice.</p> <p>Explain what the implications are for a key individual and/or FSP if an accreditation is suspended or withdrawn or lapsed in terms of the Medical Schemes Act, 1998, or any other enabling legislation such as the Banks or Insurance legislation.</p> <p>Discuss the requirements around the display of licences.</p> <p>Describe the conditions under which suspensions, withdrawals and reinstatements of authorisation may be imposed.</p> <p>Provide an overview of the different types of financial services and financial products a FSP can deal with.</p> <p>Explain the different financial products with examples of products in each category.</p> <p>Explain the relationship between different industry players.</p> <p>Describe the interrelationships between FSP's in terms of co-responsibility.</p> <p>Discuss the effect of voluntary sequestration, winding-up or closure of a business on its licensing status. (Section 38)</p> <p>Explain the reasons why a license can be suspended or withdrawn.</p> <p>Discuss what recourse the FSP has in such a case where a license was suspended / withdrawn. (Sections 9 and 10)</p> <p>Discuss the reasons why a FSP would lapse a license.</p> <p>Describe how lapsing a license differs from</p>	Verify that the FSP has internal controls and procedures in place to ensure that financial services are rendered within the limitations on categories and subcategories for which the license is issued.

No.	Task	Knowledge Criteria	Skill Criteria
12.	Verify that the proper record keeping activities are carried out.	<p>suspension or withdrawals. (Section 11)</p> <p>Explain the record keeping obligations as imposed by the FAIS Act.</p> <p>Explain the requirements regarding records and the maintenance thereof in terms of the FAIS Act.</p> <p>Describe the requirements imposed when record keeping is outsourced to a third party.</p> <p>Explain in what format the records should be stored and retrieved in accordance to the industry standard.</p> <p>Explain what the security requirements for these records are in terms of confidentiality and access to records.</p> <p>Explain the reporting obligations imposed by the Act.</p> <p>Understand the requirements regarding records and the maintenance thereof in terms of the Act and other applicable legislative requirements, including FIC Act.</p> <p>Explain the requirements regarding the maintenance of records in Section 18 of FAIS.</p> <p>Describe what are the operational ability requirements that the FSP must meet.</p> <p>Explain what does the requirement regarding financial soundness implies for the FSP.</p> <p>Explain the requirements in terms of monthly management accounts.</p> <p>Explain what it means if an application is granted by the Registrar, but conditions and restrictions are imposed.</p> <p>Explain what gives rise to a profile change and</p>	<p>Ensure that there are processes in place to provide the management information that is required to complete the reports required by the legislation.</p> <p>Ensure that there are processes in place to submit the reports required by the legislation by the due dates.</p> <p>Confirm that third party outsourcing agreements are executed correctly.</p> <p>Verify that the necessary checks and balances are carried out regarding the record keeping functionality, including retrieval of records.</p> <p>Verify that the reporting obligations are met in accordance to the Act.</p> <p>Ensure that there are processes in place to submit the reports required by the legislation by the due dates.</p> <p>Establish a fixed business address.</p> <p>Confirm that the requirements regarding financial soundness are adhered to, and where this is not in place, actively towards achieving it.</p> <p>Confirm that there is adequate access to communication facilities including at least a full-time telephone or cellphone service, typing and document duplication facilities.</p> <p>Confirm that there is adequate storage and filing</p>
13.	Manage and oversee / participate in the setting up and/or managing of the infrastructure of the FSP.		

No.	Task	Knowledge Criteria	Skill Criteria
		when should it be submitted.	systems for the safe keeping of records, business communications and correspondence.
		Explain what the offenses are under FAIS.	Verify that the FSP has an account with a registered bank, including, where required by the Act, specific account for depositing client monies.
		Explain all processes and procedures required when handling complaints.	Establish and maintain compliance and reporting arrangements for the FSP activities.
		Explain the requirements regarding advertising and direct marketing in terms of the Act.	Check that the compliance arrangements specify how often compliance with procedures are monitored and reported on.
			Implement and maintain a documented process to maintain the adequacy of your compliance and monitoring arrangements.
			Confirm that processes are documented to ensure records are kept of training programmes attended, including continued educational training, for your key individuals and/or representatives.
			Establish documented processes for the supervision and monitoring of representatives to ensure that they comply with the Act.
			Implement and maintain a documented process to ensure that all representatives are trained, competent and will provide financial services on your behalf efficiently, honestly and fairly.
			Implement and maintain guarantees, professional indemnity or fidelity insurance cover in respect of the clients of the provider or representatives.
			Ensure that written service level agreements are in place, where activities are outsourced.
			Check that there are processes in place to ensure that providers selected for any outsourced functions are suitable.
			Confirm that where outsourced entities provide advice and or intermediary services, that they are authorised FSP's.

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No.	Task	Knowledge Criteria	Skill Criteria
			<p>Check that there are processes in place to notify the FSB of any profile changes, and that this is done within the correct timeframes</p> <p>Ensure that there are processes in place to avoid actions that can give rise to civil remedies and/or fines being imposed under FAIS.</p> <p>Ensure that there are processes in place to avoid actions that can be regarded as offences under FAIS.</p>
			<p>Where applicable, implement and maintain guarantees, professional indemnity or fidelity insurance cover in respect of the clients of the provider or representatives.</p> <p>Ensure that there are policies and processes in place to deal with complaints.</p> <p>Ensure that there are processes in place to comply with the advertising and marketing provisions of the general Code of Conduct.</p>
		<p>Explain the importance of contingency planning / processes for the FSP.</p>	<p>Record a contingency plan for the FSP.</p> <p>Create a contingency plan for the FSP with regards to the KI (i.e. sole proprietor.)</p>
14.	<p>Manage and oversee the requirements that auditors/accounting officers must adhere to.</p>	<p>Describe what is the auditing and accounting requirements for an authorised FSP.</p> <p>Explain the financial record keeping requirements the FSP must adhere to.</p>	<p>Check that the required auditing and accounting requirements as it applies to the FSP, is in place and carried out accurately and timeously.</p> <p>Confirm that the auditing firm/accounting officer is organisationally independent from the FSP (or the group of which is it part of) and able to maintain an objective frame of mind in accomplishing its responsibilities.</p> <p>Confirm that the auditing firm / accounting officer is sufficiently knowledgeable about the industry for the engagement.</p>
15.	<p>Manage and oversee the FSP's adherence to the requirements of FICA and</p>	<p>Explain what FICA governs and requires.</p>	<p>Verify that there are written internal rules in place as required by the Financial Intelligence Centre Act (Act no. 38 of 2001) and that all staff are familiar</p>

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No.	Task	Knowledge Criteria	Skill Criteria
	other relevant anti-money laundering legislation, as it applies to the FSP.		with this.
		Describe how the FSP is impacted by FICA.	Verify that the FSP has processes in place to ensure compliance with the identification, verification, record-keeping and reporting obligations under Act no. 38 of 2001, and that all staff are familiar with this.
		Explain what actions should be taken by the FSP in regard to FICA.	Check that there are processes in place to ensure that employees receive training in respect of, and are aware of, their obligation to report suspicious transactions.
16.	Manage any processes required in the event of an investigation by the FAIS Ombud.	Discuss the obligations of the FSP/key individual in respect of an investigation conducted by the FSB and FAIS Ombud. Explain what the role and powers of the Ombud are.	Check that there are processes in place to ensure that the business cooperates in the case of an investigation by the Ombud.

Section 2: RE 2: First Level Regulatory Examination: Applicants And/Or Key Individuals In Category II and/or IIA

All applicants and key individuals performing financial services in relation to category II and/or IIA are required to complete the first level regulatory examination, based on the qualifying criteria as published in Section 1 and 2 of this Determination.

No	Task	Knowledge Criteria	Skill Criteria
1	Apply the Category II and/or IIA FSP business model	<p>Describe the characteristics of a Category II and/or IIA FSP and how that differentiates it from other financial services providers in Cat I and/or III.</p> <p>Discuss the separation of client assets from category II and/or IIA FSP's assets.</p>	<p>Take the difference between Category II and/or IIA FSPs and other financial services providers into account when making business related decisions</p> <p>Perform the fiduciary duty of the CAT II and/or IIA FSP.</p>
			<p>Identify which assets belong to the client and which belong to the category II and/or IIA FSP.</p> <p>Interpret basic financial systems.</p> <p>Implement systems and processes to separate client and CAT II and/or IIA FSP assets.</p>
		<p>Explain the role and responsibilities of the different parties involved, including but not limited to:</p> <ul style="list-style-type: none"> • different parties/ legal entities involved, • nominee, • MANCO, • insurers, • pension funds, • 3rd party FSPs, • Financial Advisors, • brokers, • clients 	
		Describe the need for relevant contractual agreements to be in place with the relevant other party.	Verify that the relevant contractual agreements are in place with the relevant other party.
			Business is conducted in accordance with the contractual agreements.

No	Task	Knowledge Criteria	Skill Criteria
2	Manage the role of the independent nominee	Describe the duties the nominee company is responsible for. Explain the purpose of the nominee company.	Verify that there are processes in place to check that the nominee company executes its' responsibilities towards the Category II and/or IIA FSP. Confirm the nominee company complies with its duties.
3	Manage and oversee client mandates	Explain why the category II and/or IIA FSP must use mandates that have been approved by the FSB. Explain why a mandate cannot be used if it is not approved by the FSB. Explain why a mandate cannot be used if it is not signed by the client or his duly authorised representative. Explain why such a mandate must adhere to the requirements in the Discretionary Code of Conduct. Explain what the requirements are for mandates.	Manage client mandates in accordance to mandatory requirements.
4	Manage and oversee typical daily transactions	Explain how different products have different turnaround times and should be adhered to.	Check that the systems and processes enable the implementation and execution of different turnaround times for different products.
5	Manage and oversee disclosures	Describe how there should be adequate controls in place to manage risks. Explain how to ensure transparency and manage conflict of interests.	Check that the systems and processes have embedded controls to manage and contain risk. Confirm that disclosures are adequate to enable client's ability to make an informed decision.
6	Understand the legal environment of the CAT II and/or IIA FSP	Explain the liquidity requirement. Explain the implications of the liquidity requirements, Describe the fidelity cover requirements.	Apply the liquidity requirements to own business. Apply the fidelity requirements to own business.

No	Task	Knowledge Criteria	Skill Criteria
		<p>Explain the implications of the fidelity cover requirements.</p> <p>Describe the applicable capital requirement.</p> <p>Explain the implications of the capital requirements.</p> <p>Explain why the Category II and/or IIA FSP is not allowed to engage in the netting of transactions.</p> <p>Explain why a Category II and/or IIA FSP must ensure that it only conducts business with another FSP that has the appropriate categories/subcategories on its license, and that business must also be conducted within the parameters of the client mandate.</p> <p>Describe what the continual compliance with the license requirements and conditions are.</p>	<p>Apply the applicable capital requirements to own business.</p> <p>Verify that there are systems in place to check that netting of transactions will not take place.</p> <p>Verify that it only conducts business with another FSP that has the appropriate categories/subcategories on its license, and that business must also be conducted within the parameters of the client mandate, to ensure that all business is legitimate.</p> <p>Check that there are systems in place to check that new products or proposed business ventures will meet the limitations of the license requirements and conditions are.</p> <p>Incorporate the record keeping requirements when planning system updates and strategic initiatives.</p> <p>Verify that systems are in place to manage the record keeping risks of electronic and telephonic transactions.</p> <p>Verify that there are systems and processes that enable the preparation and delivery of accurate quarterly reports.</p> <p>Check that there is a personal account trading policy and that there are controls to check that this is adhered to.</p>
7	Apply the record keeping requirements	<p>Explain the period for which records must be kept.</p> <p>Describe the requirements specifically applicable to telephone and/or electronic requirements.</p>	<p>Verify that systems are in place to manage the record keeping risks of electronic and telephonic transactions.</p>
8	Comply with requirements when reporting to clients	<p>Explain why clients must receive written reports at quarterly intervals, that provide them with investment and related information.</p>	<p>Verify that there are systems and processes that enable the preparation and delivery of accurate quarterly reports.</p>
9	Institute a personal account Trading policy	<p>Describe why a Discretionary FSP should have a personal account policy and why this is important.</p>	<p>Check that there is a personal account trading policy and that there are controls to check that this is adhered to.</p>

No	Task	Knowledge Criteria	Skill Criteria
10	Apply prohibitions in terms of the Discretionary Code of Conduct	Explain the prohibitions in terms of the Discretionary Code of Conduct.	Check that there are processes and controls in place to ensure that the FSP adheres to the prohibitions in terms of the Discretionary Code of Conduct.
11	Deal with Nominee Regulations	Describe the requirements of the Nominee Regulations, and what the FSP and the nominees must adhere to.	Check that there are processes and controls in place to ensure that the FSP adheres to the requirements in terms of the Nominee Regulations.

Section 3: RE 3: First Level Regulatory Examination: Applicants And/Or Key Individuals in Category III

All applicants and key individuals performing financial services in relation to category III are required to complete the first level regulatory examination, based on the qualifying criteria as published in Section 1 and 3 of this Determination.

No	Task	Knowledge Criteria	Skill Criteria
1	Apply the Category III FSP business model	<p>Describe the characteristics of a category III FSP and how that differentiates it from other product providers such as insurers and unit trusts.</p> <p>Describe the reason for separation of client assets from Category III FSP's assets.</p> <p>Explain the role and responsibilities of the different parties involved, including but not limited to:</p> <ul style="list-style-type: none"> • different parties/ legal entities involved, • nominee, • MANCO, • insurers, • pension funds, • 3rd party FSPs, • Financial Advisors, • brokers, • clients <p>Explain the concept of bulking and pooling of assets into a single account with investment provider.</p>	<p>Take the difference between Category III FSPS and other product providers into account when making business related decisions.</p> <p>Perform the fiduciary duty of the category III FSP. identify which assets belong to the client and which belong to the category III FSP.</p> <p>Interpret basic financial systems.</p> <p>Check that there are systems and processes to separate client and Category III FSP assets.</p> <p>Verify that there are systems and processes to allow for the bulking of client assets without pooling or unitisation.</p>

No	Task	Knowledge Criteria	Skill Criteria
2	Understand the role of the independent nominee	<p>Explain the relevant contractual agreements need to be in place with the relevant other party.</p> <p>Explain the duties the nominee company is responsible for.</p> <p>Explain the purpose of the nominee company</p>	<p>Confirm that the relevant contractual agreements are in place with the relevant other party and business is conducted in accordance with the contractual agreements.</p> <p>Verify that there are processes in place to check that the nominee company executes its' responsibilities towards the Category III FSP – reporting independence.</p> <p>Check the nominee company complies with its duties.</p> <p>Manage client mandates in accordance to mandatory requirements.</p>
3	Manage and oversee client mandates	<p>Explain why the category III FSP must use mandates that have been approved by the FSB.</p> <p>Explain why a mandate cannot be used if it is not approved by the FSB.</p> <p>Explain why a mandate cannot be used if it is not signed by the client or his duly authorised representative.</p> <p>Explain why such a mandate must adhere to the requirements in the Discretionary Code of Conduct.</p> <p>Explain what the requirements are for mandates.</p>	
4	Manage/oversee typical daily transactions	<p>Explain how different products have different turnaround times and should be adhered to.</p> <p>Describe how there should be adequate controls in place to manage risks.</p> <p>Explain how Category III FSPS are only allowed to take in one day's interest.</p>	<p>Check that the systems and processes enable the implementation and execution of different turnaround times for different products.</p> <p>Check that the systems and processes have embedded controls to manage and contain risk.</p> <p>Check that the processes and systems only take one day's interest.</p>

No	Task	Knowledge Criteria	Skill Criteria
5	Manage and oversee disclosures	Explain how to ensure transparency and manage conflict of interests.	Confirm that disclosures are adequate to enable client's ability to make an informed decision.
6	Understand the legal environment of the Category III FSP.	Explain the liquidity requirement.	Apply the liquidity requirements to own business.
		Explain the implications of the liquidity requirements.	
		Describe the fidelity cover requirements.	Apply the fidelity requirements to own business.
		Explain the implications of the fidelity cover requirements.	
		Describe the applicable capital requirement.	Apply the applicable capital requirements to own business.
		Explain the implications of the capital requirements.	
		Explain why the Category III FSP is not allowed to engage in the netting of transactions.	Verify that there are systems in place to check that netting of transactions will not take place.
		Explain how a Category III FSP must ensure that it only conducts business with another FSP that has the appropriate categories/ subcategories on its license, and that business must also be conducted within the parameters of the client mandate	Confirm that it only conducts business with another FSP that has the appropriate categories/ subcategories on its license, and that business must also be conducted within the parameters of the client mandate, to ensure that all business is legitimate.
		Describe what the continual compliance with the license requirements and conditions are.	Check that there are systems in place to check that new products or proposed business ventures will meet the limitations of the license requirements and conditions are.
7	Apply the record keeping requirements.	Explain the period for which records must be kept.	Incorporate the record keeping requirements when planning system updates and strategic initiatives.
		Describe the requirements specifically applicable to telephone and/or electronic requirements.	Verify that systems are in place to manage the record keeping risks of electronic and telephonic transactions.

No	Task	Knowledge Criteria	Skill Criteria
8	Comply with requirements when reporting to clients	Explain why clients must receive written reports at quarterly intervals, that provide them with investment and related information.	Verify that there are systems and processes that enable the preparation and delivery of accurate quarterly reports.
9	Apply knowledge of the accounting and unit reconciliations	Explain how the accounting and unit reconciliations work.	
10	Apply knowledge of how intermediaries must be licensed before they can do business.	Explain how intermediaries must be licensed before they can do business.	
11	Deal with rebates	Explain how rebates work.	
		Explain all the related disclosures as it applies to rebates.	

Section 4: RE 4: First Level Regulatory Examination: Representatives

- (1) All representatives performing financial services in relation to category I, II, IIA and/or III are required to complete the first level regulatory examination, based on the qualifying criteria:

No	Task	Knowledge Criteria	Skill Criteria
1.	Execute the required actions as a representative, in terms of the FAIS Act.	<p>Describe the roles, responsibilities and requirements regarding representatives as defined in the FAIS Act.</p> <p>Describe the role and responsibilities of the key individual as defined in the FAIS Act.</p> <p>Explain the requirements for licensing by the FSB for the role of the representative.</p> <p>Explain when an individual is obliged to be registered as a representative in terms of FAIS.</p> <p>Explain the fit and proper requirements that apply to the representatives.</p> <p>Discuss the purpose of the register of representatives.</p> <p>Distinguish between advice and intermediary services in terms of the Act.</p> <p>Explain when representatives can act under supervision.</p> <p>Describe the implications if a representative does not meet all the requirements in terms of Fit and Proper by the relevant date.</p> <p>Explain the record keeping requirements in terms of Section 18 of the FAIS Act and the General Code of Conduct.</p>	<p>Apply knowledge of the role of the representative in terms of the FAIS Act.</p>
2.	Contribute towards maintaining a FSP license.	<p>Explain the requirements a FSP must meet to maintain a FSP license.</p> <p>Explain what processes are required to remain updated with regards to other legislation, amendments, updates and requirements published that will affect the FSP.</p>	<p>Keep records in terms of the requirements of the Act and General Code of Conduct.</p> <p>Assist in maintaining a FSP license by executing the required actions as a representative, in terms of the Act.</p>

No	Task	Knowledge Criteria	Skill Criteria
		<p>Explain what is meant by "undesirable practices".</p> <p>Describe the implication for a FSP if the Registrar publishes a notice regarding an "undesirable business practice".</p> <p>Explain the reparation measures available to the Registrar if a FSP continues with undesirable business practices.</p> <p>Discuss the requirements of the Act around the display of licences.</p> <p>Explain the reasons why a license can be suspended or withdrawn.</p> <p>Explain what recourse a FSP has in a case where its license has been suspended or withdrawn.</p> <p>Discuss the reasons why a FSP would lapse a license.</p> <p>Describe how lapsing a license differs from suspension or withdrawals.</p> <p>Describe the conditions under which a license can be reinstated.</p> <p>Describe the conditions under which reinstatements of authorisation may be imposed.</p> <p>Describe the role and powers of the Ombud.</p>	<p>Check that executives of duties and actions do not constitute undesirable business practices.</p>
3.	Adhere to the specific obligations in terms of the relevant Code of Conduct and other subordinate legislation.	<p>Explain the obligations and requirements when client funds or premiums are received.</p> <p>Explain the importance of disclosures.</p> <p>Discuss the impact and requirements regarding the disclosure rules on the FSP.</p> <p>Discuss the effect of disclosure requirements on commission is explained with reference to line of business and specific product/policy.</p> <p>Describe the disclosure requirements regarding the FSP, product suppliers, product suppliers acting as FSPs and financial services.</p>	<p>Comply with any requirements the Ombud may have in the event of an investigation.</p> <p>Adhere to the requirements of the Code when depositing client's monies.</p> <p>Use disclosures that are adequate to enable client's ability to make an informed decision.</p> <p>Apply the requirements of the General Code of Conduct.</p> <p>Apply disclosure requirements in terms of financial products.</p>

No	Task	Knowledge Criteria	Skill Criteria
		<p>Discuss how to ensure transparency and manage conflict of interests.</p> <p>Distinguish between actions regarded as advice and intermediary services in terms of the Act.</p> <p>Describe the concept of ethical conduct in the financial services environment.</p> <p>Discuss your role in terms of ethical conduct in the financial services environment.</p> <p>Explain the manner in which complaints are to be handled by the industry with reference to the FAIS General Code of Conduct.</p> <p>Explain the steps that must be taken by a FSP/ representatives when providing advice.</p> <p>Explain the provisions of the General Code relating to:</p> <ul style="list-style-type: none"> • custody, • complaints, • risk management, • insurance, • advertising and • termination. 	<p>Behave ethically when providing financial services within the financial services environment.</p> <p>Provide an example of ethical vs. unethical conduct in the financial services environment.</p> <p>Follow the complaints procedures and processes that are in place.</p>
4.	Apply knowledge of financial products.	<p>Provide an overview of the different types of financial services and financial products a FSP can deal with.</p> <p>Explain the relationship between different industry players.</p> <p>Discuss the purpose of debarment.</p>	<p>Apply knowledge of the financial products and role players within the financial services environment.</p> <p>Check that the employment/ mandatory agreement with representatives include the reasons for possible debarment.</p>
5.	Awareness of consequences for representatives that have been found to act fraudulently, or committed any other act that gives rise to debarment.	<p>Describe the reasons why debarment would be considered.</p> <p>Discuss the process that would be followed in such instances.</p>	

No	Task	Knowledge Criteria	Skill Criteria
		<p>Explain what recourse a representative may have.</p> <p>Explain the process and timeframe in which the FSP should notify the Registrar that a representative has been debarred.</p>	
6.	<p>Align execution of duties and actions with the compliance requirements.</p> <p>Carry out the proper record keeping activities.</p>	<p>Describe the role and function of a Compliance Officer.</p> <p>Explain the record keeping obligations as imposed by the FAIS Act.</p> <p>Explain the requirements regarding the maintenance of records in terms of the FAIS Act.</p> <p>Explain the requirements regarding records and the maintenance thereof in terms of other applicable legislative requirements, including FICA.</p>	<p>Confirm that where the compliance officer found any instances of non-compliance that this is addressed and rectified.</p> <p>Follow the processes in place to provide the management information that is required to complete the reports in terms of legislation.</p>
8.	<p>Adhere to the requirements of FICA and other relevant anti-money laundering legislation, as it applies to the FSP.</p>	<p>Describe the requirements imposed when record keeping is outsourced to a third party.</p> <p>Explain in what format the records should be stored and retrieved in accordance to the industry standard.</p> <p>Explain what the security requirements for these records are in terms of confidentiality and access to records.</p> <p>Explain what FICA governs and requires.</p> <p>Describe how the FSP is impacted by FICA.</p>	<p>Execute the third party outsourcing agreement correctly where applicable.</p> <p>Carry out the record keeping functionality correctly, including retrieval of records.</p> <p>Comply with the identification, verification, record-keeping and reporting obligations under Act no. 38 of 2001.</p>

Section 5: RE 5: Second Level Regulatory Examination: Long Term Insurance Category A and Category IV

- (1) Applicants and Key Individuals in relation to Category I, subcategories 1:1 Long-term Insurance category A and category IV are also required to complete the second level regulatory examination, Long-term Insurance category A and Category IV;
- (2) All representatives performing financial services in relation to category I, subcategory 1.1 Long Term Insurance Category A are required to complete a first level regulatory examination, based on the qualifying criteria as it appears in Section 4 and a second level regulatory examination based on the qualifying criteria in Section 5;
- (3) Examination bodies have the discretionary powers to offer a combination examination for representatives working with Long Term Insurance Category A, where such representatives may choose to complete one examination that addresses the qualifying criteria as it appears in Sections 4 and 5;
- (4) The qualifying criteria in Section 4 and Section 5 serve as the criteria against which qualifications will be evaluated for inclusion on the list of recognised qualifications.

No	Task	Knowledge Criteria	Skill Criteria
1.	Inform a client in terms of a Long-term Category A product.	<p>Explain what funeral insurance cover is and what it covers.</p> <p>Explain the exclusions, rules and regulations of the product.</p> <p>Describe the waiting periods and when it applies.</p> <p>Explain the limits relating to who is covered in terms of the legislative age.</p> <p>Describe the predefined policy parameters in terms of cover, including but not limited to:</p> <ul style="list-style-type: none"> • family dependants, • children, • spouses. <p>Explain the different types of groups and legal/contractual requirements/limitations.</p> <p>Explain the legal/contractual obligation regarding premiums and when cover falls away.</p>	<p>Inform the client what will be covered by the long-term category A product.</p> <p>Explain the exclusions to the client in the event of certain pre-defined covers.</p> <p>Inform the client of the applicable waiting periods.</p> <p>Clarify the limits of the cover provided by the policy to the client.</p> <p>Inform the client who can be covered under the policy.</p> <p>Educate a group what they can do regarding the funeral cover & policies with their members.</p> <p>Inform the client of the consequences if monthly premiums are not paid.</p> <p>Show the client how the claims process works and what documents are required.</p> <p>Inform the client who to contact, and how quickly they should do this after the death of the insured person.</p>
2.	Educate a client about the claim procedures.	Describe the contact details and claims procedures.	

No	Task	Knowledge Criteria	Skill Criteria
3.	Adhere to record keeping requirements as it applies to funeral insurance policies.	Explain why copies of policies that have been sold should be kept. Explain why a summary of the policy document should be provided to the client.	Verify that the administrators are keeping copies of the funeral insurance policies sold/ issued. Provide the client with a summary of the policy document.
4.	Adhere to the General Code of Conduct disclosure requirements.	Explain the disclosure requirements in terms of the General Code of Conduct.	Apply the disclosure requirements when selling a funeral insurance policy to a client.
5.	Apply knowledge in the work context of the relationship between the FSP, the underwriter, administrator and the client.	Describe the role of the underwriter and when the policy would be valid (legitimate). Explain what the underwriter does regarding risk to the business and the client.	Educate the client in terms of factors he/she should be aware of. Educate the client in terms of risks that should be avoided.
6.	Apply knowledge of the role of the Ombud / Ombudsman regarding complaints.	Explain the process in the event of a client complaining. Explain the role of the FAIS Ombud and the Life Ombudsman and what they do when there is a complaint.	Educate the client in terms of the role of the Ombud / Ombudsman regarding complaints.

Section 6: RE 6: Second Level Regulatory Examination: Short And Long Term Deposits

- (1) All representatives performing financial services in relation to category I, subcategories Short and Long Term Deposits are required to complete a first level regulatory examination, based on the qualifying criteria as it appears in Section 4 and a second level regulatory examination based on the qualifying criteria in Section 6;
- (2) Examination bodies have the discretionary powers to offer a combination examination for representatives working with Category I, subcategories Short and Long Term Deposits, where such representatives may choose to complete one examination that addresses the qualifying criteria as it appears in Sections 4 and 6;
- (3) The qualifying criteria in Section 4 and Section 6 serve as the criteria against which qualifications will be evaluated for inclusion on the list of recognised qualifications.

No.	TASK	KNOWLEDGE CRITERIA	SKILL CRITERIA
1.	Perform a needs analysis.	Describe the mechanism (features and benefits) of: <ul style="list-style-type: none"> • products, • interest rates, • pricing, • period. Discuss the various financial solutions available to a client including but not limited to: <ul style="list-style-type: none"> • liquidity, • length of deposit, • interest income requirements 	Develop an understanding of the client's financial situation and needs. Identify the complexity of the client financial status and need to invest. Identify the client's product and investment needs, wants, preferences and objectives. Propose an appropriate financial solution.
2.	Calculate interest on a deposit.	Explain how interest is calculated on deposits. Explain the difference between nominal and effective interest rates. Discuss the difference between nominal and effective interest rates.	Perform time value calculations in terms of a financial deposit. Inform the client on actual and/or potential interest earnings on a deposit. Inform the client on the return on investment on a specific deposit product.
3.	Communicate pricing, fees and commissions to clients.	Discuss the difference between pricing, fees and commissions. Explain the relevant pricing relevant to each product category.	Educate the client regarding the pricing, fees and commissions payable for the various deposit products.

No.	TASK	KNOWLEDGE CRITERIA	SKILL CRITERIA
4.	Communicate the various investment product options to the client in relation to deposits.	<p>Explain the relevant fees relevant to each product category.</p> <p>Explain the relevant commission relevant to each product category.</p> <p>Explain the difference between a bank deposit and deposits in the form of investments.</p> <p>List the types of generic investment products available in relation to deposits.</p> <p>Discuss the benefits of using a generic investment product in relation to a deposit product.</p> <p>Discuss under which circumstances a generic investment product will be more suitable for a client.</p>	Educate the client regarding generic investment products in relation to deposit products.
5.	Communicate the different product categories to the client.	<p>Identify the various deposit product categories (e.g. savings, transaction & investments).</p> <p>Discuss these various deposit product categories in terms of:</p> <ul style="list-style-type: none"> • features • benefits • product rules 	Educate the client regarding various deposit product categories in relation to the client's needs.
6.	Comply with disclosure requirements.	<p>Discuss what disclosure requirements should be met when advising a client in terms of a deposit product, including but not limited to:</p> <ul style="list-style-type: none"> • product disclosures, • disclosures about fees, • pricing, • early withdrawal, • penalties, • interest rates and • status of the representatives. 	Disclose the relevant product information to the client.

No.	TASK	KNOWLEDGE CRITERIA	SKILL CRITERIA
7.	Adhere to the requirements of the Specific Code of Conduct for Short-term Deposit Business.	Discuss the requirements of the Code in terms of: <ul style="list-style-type: none"> • Unsolicited contacting of clients • General duties of the provider • Contractual terms and conditions • Duties regarding furnishing advice to clients • Details on account operation • Confidentiality and privacy • Advertising • Complaint resolution processes • Waiver of rights 	Comply with the Specific Code of Conduct for Short-term Deposit Business when giving advice in deposit products.
8.	Apply his/her understanding of the South African financial and economic context in relation to product category.	Discuss the following: <ul style="list-style-type: none"> • The origins of money, • banking and the banking system (including the national payment system and money creation). Explain the interest rate trends in the South African economy in relation to the deposit product. Explain what interest rates are. Discuss why it is important when giving advice on deposit products. Discuss the role of banking within the South African economy, including but not limited to: <ul style="list-style-type: none"> • interest rates, • risk and • economic indicators Explain the impact of the SA economy, rate and risks on the product selection. Explain the interest rates and product risks related to the product categories clearly.	Render financial services, keeping the South African economic context in mind as it relates to deposit products.
9.	Apply a basic understanding of Life Insurance and scope of Insurance in South Africa.	Explain briefly what the various life insurance options are within the South African context.	

No.	TASK	KNOWLEDGE CRITERIA	SKILL CRITERIA
10.	Determine the clients need for insurance.	<p>Discuss when a client would require life insurance.</p> <p>Explain the principles of insurance including:</p> <ul style="list-style-type: none"> • the concepts of insurable interest, • insurable risk, • duty of disclosure, • indemnity, • average, • compensation, • subrogation, • proximate cause, • contribution. <p>Discuss the policy wording/s including:</p> <ul style="list-style-type: none"> • the concept of excess, • underwriting criteria and • types of perils. <p>Describe the benefits offered by relevant products.</p>	<p>Apply the principles of insurance when determining the client's need for insurance.</p>
		<p>Explain the different lines of insurance.</p>	<p>Gather relevant information by completing a questionnaire where applicable.</p>
		<p>Explain the different types of cover (including self insurance) available in relation to the implications and benefits thereof.</p>	<p>Establish the insurable interest, previous claims loss history, previous insurance and personal financial status of the client.</p>
		<p>Describe what specific contractual obligations the client may be responsible for.</p>	<p>Record relevant information.</p>
		<p>Identify the possible areas of risk to which the client might be exposed.</p>	

Section 7: RE 7: Second Level Regulatory Examination: Long Term Insurance Category B, C and Retail Pension Funds

- (1) All representatives performing financial services in relation to category 1, subcategory 1.3 Long Term Insurance Category B, 1.4 Long-term Insurance Category C and 1.5 Retail Pension Benefits are required to complete a first level regulatory examination, based on the qualifying criteria as it appears in Section 6 and a second level regulatory examination based on the qualifying criteria in Section 4 and Section 7;
- (2) Examination bodies have the discretionary powers to offer a combination examination for representatives working with Long Term Insurance Category B, Long Term Insurance Category C and Retail Pension Benefits where such representatives may choose to complete one examination that addresses the qualifying criteria as it appears in Sections 4 and 7;
- (3) The qualifying criteria in Section 4 and Section 7 serve as the criteria against which qualifications will be evaluated for inclusion on the list of recognised qualifications.

No.	Task	Knowledge Criteria	Skill Criteria
1.	Establish and define a professional relationship with your client.	Describe how the FAIS Code of Conduct is applied when providing financial advice to a client. Discuss the disclosures that should be made to clients, both upfront and ongoing.	Provide disclosures to clients.
2.	Gather information in order to conduct a basic needs analysis for a client.	Discuss the importance and purpose of Personal Financial Planning Discuss the importance and purpose of Investment Planning Discuss the importance and purpose of Risk Management Discuss the importance and purpose of Retirement Planning Discuss the importance and purpose of Estate Planning. Discuss the information required when gathering information for a risk profile and needs analysis. Discuss the different types of client risk profiles.	Gather relevant information by completing a questionnaire/asking relevant questions where applicable. Determine the client's risk profile (including age and affordability).
	Discuss the importance of cash management strategies, including but not limited to an emergency fund, debt management, etc.		Gather data in terms of capital and income requirements (excluding the resultant rate) in order to define personal and financial goals of the client by determining:

No.	Task	Knowledge Criteria	Skill Criteria
		<p>Discuss how financial statements are interpreted.</p>	<ul style="list-style-type: none"> • the client's ability to save; • the client's attitude towards debt; • the client's assets and liabilities, cash flow, income, net worth and budget; • the client's tax position. <p>Gather data in terms of investing for growth and/or income (including existing portfolios) by:</p> <ul style="list-style-type: none"> • determining the client's current assets; • identifying cash flows available for investments; • determining the client's experience and attitude towards investments; • determining the client's investment objectives; • determining the client's tolerance for investment risk; • identifying the client's expectations in terms of return; • identifying the client's time horizon. <p>Gather data in terms of risk management including death and/or disability and short-term insurance, by:</p> <ul style="list-style-type: none"> • collecting details of the client's existing insurance coverage; • determining the client's risk management objectives; • determining the client's tolerance for risk; • determining the client's lifestyle and health issues.
		<p>Describe the impact of the life cycle of an individual on the financial needs analysis process.</p>	<p>Gather data in terms of retirement planning by collecting information:</p> <ul style="list-style-type: none"> • on potential sources of retirement income; • details of estimated retirement expenses; • on the client's retirement objectives; • regarding the client's attitude towards retirement.

No.	Task	Knowledge Criteria	Skill Criteria
			<p>Gather data in terms of estate planning by collecting information on:</p> <ul style="list-style-type: none"> • legal agreements and documents impacting on estate planning; • the client's estate planning objectives; • business relationships and family dynamics that impact on estate planning. <p>Conduct a basic needs analysis for a client in terms of:</p> <ul style="list-style-type: none"> • Personal Financial Planning • Investment Planning • Risk Management • Retirement Planning • Estate Planning • Business assurance (where applicable); • Health care.
3.	<p>Analyse and evaluate the client's financial status as part of a basic needs analysis.</p>	<p>Explain what is meant by "time value of money".</p> <p>Describe the tax implications for the client when analysing and evaluating the client's capital and income requirements (in accordance with the Income Tax Act, 1962) including but not limited to:</p> <ul style="list-style-type: none"> • Fringe benefits • Accruals from Annuities • Lump sums from termination of employment • Dividends and Interest • Contributions • Donations • Deductions • Exemptions and Exclusions • SITE and PAYE 	<p>Perform time value of money calculations when analysing a client's capital and income requirements (excluding the resultant rate formula).</p> <p>Perform basic cash flow calculations.</p> <p>Analyse income tax implications and calculate tax efficient solutions (by performing basic tax calculations).</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<ul style="list-style-type: none"> • Capital Gains Tax • VAT <p>Discuss the capital needs and income requirements in the event of death, disability and dread disease including but not limited to:</p> <ul style="list-style-type: none"> • Repayment of capital amounts • Replacement of income • Provision for last expenses • Medical expenses <p>Discuss the implications of the Life Officer's Association Codes of good Practice in Disability Insurance when determining the client's capital and income requirements.</p> <p>Discuss the implications of the Estate Duty Act, 1955 when determining the client's capital and income requirements in the event of death.</p> <p>Discuss the implications of the life cycle of an individual capital and income requirements.</p> <p>Briefly describe financial markets and instruments in terms of investments including:</p> <ul style="list-style-type: none"> • Capital market • Money Market • Equity Market • Property Market. • Hard Assets • Derivatives <p>Explain the basic investment principles including but not limited to:</p> <ul style="list-style-type: none"> • income versus capital growth • risk versus return • tax efficiency • Time Value of Money • Economic Indicators including but not limited to 	<p>Determine the client's capital need in the event of death, disability, retrenchment and/or retirement in order to provide for capital requirements and income requirements (excluding Capital Gains Tax).</p> <p>Calculate the tax on lump sums when determining the client's capital and income requirements in the event of death, disability, retrenchment and retirement.</p> <p>Calculate the tax deductibility on premiums when determining the client's capital and income requirements in the event of death, disability, retrenchment and retirement.</p> <p>Calculate the required rate of return to reach the client's investment objectives.</p> <p>Interpret and communicate economic indicators and their effect on a client's investment portfolio.</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<p>inflation rates, CPIX, interest rates, GDP, currency, exchange rates and their affect on investments</p> <ul style="list-style-type: none"> • Benchmarks and indices • Economic principles (buy and sell, economic cycles, supply and demand, etc.) • Foreign / international investments • Market Expectations and Investment Risk • Active versus passive management • Rand Cost Averaging • Compound Interest and reinvestment of income • Diversification <p>Describe the main asset classes in terms of structure (including risk vs. return, volatility attached to each asset class) as it relates to:</p> <ul style="list-style-type: none"> • bonds, • equities, • property / alternative investments and cash investments. <p>List the relevant industry role players in investments and describe their functions including but not limited to:</p> <ul style="list-style-type: none"> • CIS Manager (Management Co) • Trustee / Custodian • Registrar • ASISA • Administrative FSPs • Pension fund benefit administrators <p>Analyse a client's current portfolio of assets in terms of:</p> <ul style="list-style-type: none"> • Tax effectiveness • Risk • Conditions • Liquidity 	<p>Determine a client's investment needs in terms of investing for income and /or growth, based on the client's risk profile, including advice on existing investment portfolio's and implications of portfolio restructuring.</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<ul style="list-style-type: none"> • Impact of inflation • Maturity Dates • Diversification • Cost • Rate of Return <p>Discuss the different types of investments including but not limited to:</p> <ul style="list-style-type: none"> • Collective Investment Schemes • Equities • Interest-Bearing Investments • Linked and Market-related investments • Endowments • Tank Containers • Hedge Funds • Foreign / International Investments 	
		<p>Describe the different types of investments in terms of:</p> <ul style="list-style-type: none"> • Purpose • Structure and Classification • Characteristics (Price, Fees [including upfront costs and termination penalties as well as switching fees], Term, Underlying Portfolio, Risk and Return, tax, volatility, liquidity etc.) • Benefits • Limitations • Policy provisions <p>Discuss the legal requirements associated with investments.</p>	<p>Match the appropriate investment products with the client's risk profile and investment needs.</p>
			<p>Describe the different types of investments and explain the differences to the client in plain language and in accordance with the client's existing knowledge in order to assist the client make an appropriate investment decision.</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<p>Describe the estate duty implications for the client when analysing and evaluating proposed investment options (in accordance with the Estate Duty Act, 1955).</p> <p>Describe the transfer duty implications for the client when analysing and evaluating proposed investment options (in accordance with the Transfer Duty Act, 1949).</p> <p>Describe the implications of marriage and divorce when analysing and evaluating proposed investment options (in accordance with the Matrimonial Property Act, 1988).</p> <p>Describe the implications of the Pension Funds Act, 1956 when analysing and evaluating proposed investment options.</p> <p>Discuss the classification of collective investment schemes as described in the Association for Savings and Investment for SA (ASISA) Code of Practice relating to Fund Classifications for SA Regulated CI Portfolios.</p> <p>Describe the impact of the Long-Term Insurance Act 1998 on investments, including:</p> <ul style="list-style-type: none"> • Surrender values; • Insolvency and policies; • Premium escalation; • 4 Fund approach; • 20% Rule; • Foreign Exchange Control Regulations. <p>Describe the impact of legislation on business assurance in terms of:</p> <ul style="list-style-type: none"> • Law of Contract • Matrimonial Property Act, 1988 • Income Tax Act, 1962 • Estate Duty Act, 1955 	<p>Identify the areas of risk to which the client is exposed, and determine the client's need for business assurance.</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<ul style="list-style-type: none"> • Deferred Compensation, Preferred Compensation <p>Discuss the various business entities, and their business assurance requirements.</p> <p>Discuss the role of business valuation and loan account cover in determining a client's need for business assurance.</p> <p>Discuss the need for business contingency plans in determining the client's need for business assurance.</p> <p>Discuss how the buying and selling of stock/products affects the need for business assurance.</p>	
		<p>Explain the principles of insurance including the concepts of insurable interest, insurable risk, duty of disclosure, indemnity, average, compensation, subrogation, proximate cause, contribution, law of contract.</p>	<p>Identify the areas of risk to which the client is exposed, and determine the clients need for life assurance, short-term insurance and health care insurance.</p> <p>Establish the client's:</p> <ul style="list-style-type: none"> • insurable interest, • previous claims loss history, • previous insurance • current insurance coverage • the implications of changes to the current insurance, and • personal financial status <p>in order to prioritise the client's risk management needs.</p>
	<p>Describe the different types of life assurance and disability insurance, short-term insurance (commercial and personal lines) and health insurance in terms of:</p> <ul style="list-style-type: none"> • Purpose • Structure • Characteristics (Rates, Costs, Term, Underlying 		<p>Match the appropriate insurance products with the client's risk profile and investment needs.</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<p>Portfolio, Tax etc.)</p> <ul style="list-style-type: none"> • Benefits • Limitations, • Restrictions, Exclusions & Waiting Periods • Premiums & Contributions • Policy provisions & Scheme Rules <p>Discuss the implications of the Medical Schemes Act and the impact on medical schemes and insurance products.</p> <p>Describe the implications of marriage and divorce when analysing and evaluating proposed retirement options (in accordance with the Matrimonial Property Act, 1988, Divorce Act 1979, Maintenance of Surviving Spouses 1990, and Pension Funds Act, 1956).</p>	
		<p>Explain what is meant by a retirement annuity.</p>	<p>Assess financial requirements at retirement date.</p>
		<p>Explain what is meant by a preservation fund.</p>	<p>Determine whether the client's retirement objectives are realistic.</p>
		<p>Explain what is meant by a living annuity.</p>	
		<p>Explain the difference between an annuity and a savings policy.</p>	<p>Develop financial projections based on current position, and assess the impact of changes to assumptions on financial projections.</p>
		<p>Discuss the different types of retirement options including but not limited to (benefits, contributions, tax etc.) in terms of :</p> <ul style="list-style-type: none"> • Living annuity • Joint life annuity • Retirement annuity with life and disability cover • Retirement annuity without life cover • Retirement annuity linked to an investment <p>Explain tax minimization / relief (retirement annuities and leases).</p>	<p>Consider potential retirement planning strategies for a particular client.</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<p>Explain the basic rules pertaining to the taxation of retirement funds.</p> <p>Discuss the maximum contributions for retirement funds.</p> <p>Explain existing employee benefits in terms of the impact of the:</p> <ul style="list-style-type: none"> • Pension Funds Act, 1956 • Pension Fund Rules • Maintenance of Surviving Spouses, 1990 • Divorce Act, 1979 • Income Tax Act, 1962 • Long-Term Insurance Act, 1998 • Group Risk Benefits 	<p>Analyse a business client's employee benefit provision and requirements</p>
			<p>Interpret the pension funds statement.</p>
		<p>Explain the impact of the following Acts on an estate, where residue may be bequeathed to spouse and where a client may be married (with or without accrual), and with or without community of property:</p> <ul style="list-style-type: none"> • Estate Duty Act, 1955 • Matrimonial Property Act, 1988 • Intestate Succession Act, 1987 • Willis Act, 1953 • CGT / Income Tax Act, 1962 	<p>Analyse an estate in order to propose an appropriate financial solution, (excluding resultant rate), including:</p> <ul style="list-style-type: none"> • Net worth at death • Potential expenses and taxes owing at death • Specific needs of beneficiaries • Liquidity of the estate at death • Potential estate planning strategies <p>Perform a basic estate duty calculation (including executor's fees), where residue may be bequeathed to spouse and where client may be married (with or without accrual), and with or without community of property (not taking CGT into account).</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<p>Explain the impact of the following Acts on the liquidity of an estate:</p> <ul style="list-style-type: none"> • Estate Duty Act, 1955 • Matrimonial Property Act, 1988 • Intestate Succession Act, 1987 • Wills Act, 1953 • CGT / Income Tax Act, 1962 • Divorce Act, 1979 • Pension Funds Act, 1956 • Maintenance of Surviving Spouses, 1990 <p>Discuss the concept of a trust and its benefits in estate planning.</p>	<p>Perform a basic estate liquidity calculation (not taking CGT into account).</p>
4.	<p>Develop and present a financial plan with recommendations and alternatives.</p>	<p>Explain the need to save for retirement and the implications of not having saved for retirement.</p> <p>Explain how financial products are linked to a client's needs and circumstances.</p> <p>Discuss basic investment principles.</p> <p>Discuss the basic components of an investment strategy including:</p> <ul style="list-style-type: none"> • Wealth creation • Income generation • Wealth protection 	<p>Identify the suitability of a product to meet the client's needs.</p> <p>Select the most appropriate products in order to meet the client's needs.</p> <p>Educate the client in terms of the need to provide financially for retirement.</p> <p>Recommend structures and products to address a client's financial, retirement, risk, investments, estate planning needs and business assurance needs.</p> <p>Communicate product features and benefits to a client in simple and easy to understand language in order to enable the client to make an informed decision. (Including economic concepts, events, indicators, CPIX, etc.)</p> <p>Advise the client on the income tax implications (including Capital Gains Tax), transfer duty and estate duty of existing and proposed investments.</p> <p>Advise the client on the benefits of offshore diversification as part of an investment plan (including currency risk)</p>

No.	Task	Knowledge Criteria	Skill Criteria
		<p>Describe an active vs. a passive approach to Fund Management.</p> <p>Describe the tax implications for the client when analysing and evaluating proposed investment options (in accordance with the Income Tax Act, 1962).</p> <p>Discuss the features and benefits of insurance products.</p> <p>Explain the different types of cover (including self insurance) available and the implications and benefits thereof.</p> <p>Explain the policy wording/s including the concept of excess, underwriting criteria and types of perils.</p> <p>Describe client specific contractual obligations of the various products.</p> <p>Provide a basic explanation of annuities.</p> <p>Describe the donations tax implications which may be or become applicable to a client's financial plans/actions (business).</p> <p>Discuss the implications of a beneficiary nomination on a policy, resignation and withdrawal, winding up of a fund.</p> <p>Describe the implications of a beneficiary nomination on a policy, resignation and withdrawal, winding up of a fund, including:</p> <ul style="list-style-type: none"> • Tax implications • Pension Funds Act, 1956 	<p>Advise clients on existing investment portfolios.</p> <p>Advise clients on the impact of divorce, marriage and maintenance orders on estate and retirement planning.</p> <p>Interpret and explain the pension funds statement to the client.</p> <p>Explain existing employee benefits to an individual client.</p> <p>Advise a client on the implications of a beneficiary nomination on a policy, resignation and withdrawal, winding up of a fund.</p> <p>Structuring of a portfolio (low, medium and high risk) in accordance with the client's needs.</p> <p>Structure policies to maximize tax benefits.</p> <p>Advise clients on the implications of restructuring existing investment portfolios.</p>

No.	Task	Knowledge Criteria	Skill Criteria
			Produce a comprehensive and understandable financial planning report for a client.
5.	Implement the financial plan and recommendations.	Discuss the relevance of disclosures, record of advice and the FAIS code of conduct when developing a financial planning report.	Prioritise action steps to assist a client in implementing a financial plan and recommendations.
6.	Monitor the financial plan and recommendations.	<p>Discuss the reasons for reviewing and monitoring a financial plan including but not limited to:</p> <ul style="list-style-type: none"> • Changes in personal circumstances of the client • Changes in client goals and objectives • Changes in legislation • Introduction of new products and services <p>Explain the implications if a client do not have a valid Will.</p>	<p>Adjust recommendations in accordance changes in the client's life cycle and personal circumstances.</p> <p>Rebalance portfolios as required in order to meet the client's changing needs.</p>
7.	Advise client on a Will.	<p>Discuss the implications of the clauses of a standard will, taking into account:</p> <ul style="list-style-type: none"> • Trust Company Control Act, 1988 • Administration of Estates Act, 1965 • Companies Act, 1973 • Close Corporations Act, 1984 	<p>Explain to the client the implications of his/her will and how the will may be updated/improved.</p> <p>Explain to the client the implications of the clauses of a standard will.</p> <p>Draw up a standard Will for a client.</p>

Section 8: RE 8: Second Level Regulatory Examination: Participatory Interests in Collective Investment Schemes

- (1) All representatives performing financial services in relation to category 1, subcategory Participatory Interests in Collective Investment Schemes are required to complete a first level regulatory examination, based on the qualifying criteria as it appears in Section 4 and a second level regulatory examination based on the qualifying criteria in Section 8;
- (2) Examination bodies have the discretionary powers to offer a combination examination for representatives working with Participatory Interests in Collective Investment Schemes, where such representatives may choose to complete one examination that addresses the qualifying criteria as it appears in Sections 4 and 8;
- (3) The qualifying criteria in Section 4 and Section 8 serve as the criteria against which qualifications will be evaluated for inclusion on the list of recognised qualifications.

No.	Task	Knowledge Criteria	Skill Criteria
1.	Establish and define a professional relationship with your client.	Describe how the FAIS Code of Conduct is applied when providing financial advice to a client. Discuss the product disclosures that should be made to clients, both upfront and ongoing.	Provide disclosures to clients.
2.	Gather information in order to conduct a basic needs analysis for a client.	Discuss the importance and purpose of Personal Financial Planning. Discuss the importance and purpose of Investment Planning Interpret and explain basic financial statements.	Gather relevant information by completing a questionnaire/asking relevant questions where applicable. Determine the client's risk profile (including age and affordability). Gather data in terms of capital and income requirements (excluding the resultant rate) in order to define personal and financial goals of the client by determining: <ul style="list-style-type: none"> • the client's ability to save; • Attitude towards debt; • the client's assets and liabilities, cash flow, income, net worth and budget; • the client's tax position.
			Gather data in terms of investing for growth and/or income (including existing portfolios) by: <ul style="list-style-type: none"> • determining the client's current assets;

No.	Task	Knowledge Criteria	Skill Criteria
3.	Analyse and evaluate the client's financial status as part of a basic needs analysis.	<p>Explain basic investment principles including but not limited to:</p> <ul style="list-style-type: none"> • income versus capital growth, • risk versus return • tax efficiency, • Time Value of Money; • Economic Indicators including but not limited to inflation rates, CPIX, interest rates, GDP, currency, exchange rates and their affect on investments, • Benchmarks and indices; • Economic principles (buy and sell, economic cycles, supply and demand, etc.) • Foreign / international investments. • Market Expectations and Investment Risk • Active versus passive management • Rand Cost Averaging • Compound Interest and reinvestment of income • Diversification <p>Describe the main asset classes underlying a collective investment in terms of structure (including</p>	<ul style="list-style-type: none"> • identifying cash flows available for investments; • determining client's experience and attitude towards investments; • determining client's investment objectives; • determining client's tolerance for investment risk; • identifying client's expectations in terms of return; • identifying the client's time horizon. <p>Establish the client's risk profile and investment needs, and match this with suitable product offerings</p>
		<p>Calculate the required rate of return to reach the client's investment objectives.</p>	<p>Determine a client's investment needs in terms of investing for income and /or growth, based on the</p>